

NEW CLAIM REPORTING PROCEDURES 2025

In an effort to process claims more effectively, Catholic Mutual will now take claims directly.

Below are several options for reporting claims to Catholic Mutual.

- 1) **Use the toll free number 1-800-228-6108 and ask for Dennis Damm at extension 2416.**

Dennis will take all information over the phone, set up a claim and assign a claim number.

- 2) **Use e-mail to report losses to Dennis Damm at ddamm@catholicmutual.org**

- 3) **Fax the loss notice to Catholic Mutual at 402-551-2943**

- 4) Use Catholic Mutual's website at www.catholicmutual.org.

Once on the Home page, click on Member Login. The user ID is **0035col** and the password is **service**. You will be directed to another page then click on Report a Claim. You will choose from the 3 claim forms listed there (property, liability or accident for non-employees) or Diocesan owned vehicle losses.

Fill out as much information as you can on the loss notice and print it for your records. When done, click on Submit and your form will go directly to Catholic Mutual.

If the claim is severe and needs attention immediately, please call the toll free number above. That will ensure that Catholic Mutual can address the situation immediately and assign an independent adjuster without delay.

If your claim occurs after hours, please be assured that adjusters are available. The phone is monitored after close of business and on the weekends giving 24/7 coverage. You only need to call 1-800-228-6108 and follow the after-hour prompts.